



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED EXECUTIVES' ASSOCIATION

**RAJASTHAN CIRCLE, JAIPUR**

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No.: AIBSNLEA/RAJ/2017-20/17

Dated at Jaipur:- 25-07-2019

To,

Shri O.P.Gupta  
Chief General Manager,  
Rajasthan Telecom Circle,  
JAIPUR-302010.

Sub: EPF related unresolved and long pending issues regarding

Sir,

Many Executives covered with EPF scheme not able to operate the EPF account and also the account is not properly updated. The matter is not solved by EPFO as well as BSNL Account wing since years.

Some of the critical issues being faced are as below for getting urgent resolution:

1. pension scheme is frequently changed from higher to lower due to ambiguity policy of EPFO and DDO of BSNL there by employee is not considered in higher pension scheme, so the excess contribution made in higher pension scheme period is to be recovered to EPF fund with interest by submitting the revised Form 3A and Form 6 by BSNL.
2. Since the inception of UAN portal in 2012, all kind of transaction can be made online only, like withdrawal fund for various kind of urgency and needs of employee. The complete service length of employees is not updated correctly, thereby employees being member of EPF for more than 18 Yrs, say 2002, being shown as EPF member since 2015 only in UAN record, so due to short service as EPF member in UAN record, make employee ineligible for withdraw of fund. So, service history of employee is needed to be updated correctly by pursuance in EPFO by BSNL finance officer, equivalent to RPFC commissioner.
3. The online transaction through UAN portal not being processed due to incorrect service record in UAN, the offline application, along with screen shot for withdrawal of fund, is not being processed through either of office EPFO or BSNL. The employees is not able to withdraw fund from EPF account in emergency. So, both EPFO and BSNL account are not supporting and resolving the problem of employees especially at time of emergency.
4. EPF contribution fund for training period of individual BSNL employee has been deposited to EPFO but the BSNL DDO has not submitted the FORM 3A and FORM 6 for training period to EPFO, there by joining period as EPF member since training is not updated in EPFO record than to UAN portal.
5. For a case study, Employee with HR No 200204932 applied for EPF withdrawal on 18.06.2019 for treatment of his son admitted in Santokba Durlabh Ji for surgery, by submitting offline application at Circle office Jaipur, till date no information where about the application in EPFO.

Therefore, sir you are requested to instruct the finance wing to coordinate with RPFC commissioner for getting the employees long pending issues resolved at the earliest.

With kind regards,

Yours sincerely

(M.K.Morodia)  
Circle Secretary