



No: BSNLCO-ADMN/76/1/2021-ADMN

Dated:02.01.2023

Office Memorandum

Sub.: Guidelines under BSNLMRS for reimbursement of cost of appliances-
Reimbursement of cost of Hearing Aids.

- Ref.: I. Order No. BSNL/Admn./1 dated 23.12.2003
II. O.M. No. BSNL/Admn.1/15-5/13 dated 03.04.2013.

After revision of rates and guidelines for reimbursement of expenses of purchase of Hearing aids under CGHS/CS(MA) vide Department of Health and Family Welfare OM No. S11011/37/2019/-EHS dated 01.12.2020 (enclosed).

The revised ceiling rates fixed for various types of hearing aids (for one ear) are notified under BSNLMRS as below:

Type of Hearing Aid	Maximum Ceiling *
1. Digital BTE*	Rs.8000/- [Eight Thousand Only]
2. Digital ITC/CIC**	Rs.9000/- [Nine Thousand Only]

*Including all taxes

** including cast of ear mould

***including cost of customized shell

Note : The hearing aid shall carry "3" year warranty

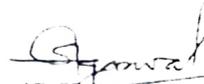
Body worn/pocket type category and analogue BTE category with ceiling rates Rs.3000/- per ear and Rs.7000/- per ear have been excluded, since these have been obsolete.

BSNLMRS beneficiaries shall be eligible to obtain hearing aids as per the following guidelines.

- Cost of hearing aids mentioned at S, No. 1 & 2 above may be reimbursed within the annual ceiling of outdoor limit under BSNLMRS.
- Cost of Digital hearing aids are reimbursable on the basis of recommendation of Government/ empaneled hospital ENT expert with Audiometric and Audio-logical assessment.
- Replacement of hearing aids shall be allowed after five years.

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- d. Maintenance and repair and cost of batteries will be the responsibility of the beneficiary.
- e. In case of a child below 12 years Hearing aid may be replaced, if damaged after 3(three) years of its purchase on the basis of condemnation certificate from technical expert and on approval of ENT Specialist of a Govt. Hospital.
- f. The claim shall be furnished under outdoor medical claims along with original bill and empty box/boxes.
- g. Reimbursement shall be limited to the ceiling rate or the actual cost of the hearing aids, whichever is less.
- h. The benefit is not extendable to the optees of without voucher as it is the case of reimbursement under BSNLMRS outdoor treatment.
- i. The revised rates and guidelines shall come into force from date of issue of this letter and will be valid till further revision and shall supersede all the earlier orders issued on the subject.


(S K Agarwal) 02/01/2023
AGM (Admin-I)

To

1. All the CGM's, BSNL
2. PPS to CMD, PPS/PS to all Directors of BSNL Board, CVO BSNL.
3. All CGMs/PGMs/GMs/CS&GM (Legal), BSNLCO

Copy to:

1. DG Audit (P&T)
2. All recognized Unions

पृष्ठांकन क्रमांक:- RJCO-11/21(60)/2/2020-HR AND ADMN//136

दिनांक 03.01.2023

प्रतिलिपि सूचनार्थ आवश्यक कार्यवाही हेतु:-

1. मुख्य महाप्रबन्धक दूरसंचार राजस्थान परिमण्डल, के निजी सचिव,
2. सत्री बी. ए./ एम.एस.ए. प्रमुख राजस्थान परिमण्डल,
3. सत्री प्रधान महाप्रबन्धक/वरिष्ठ महाप्रबन्धक/महाप्रबन्धक/अतिरिक्त महाप्रबन्धक/उप महाप्रबन्धक परिमण्डल कार्यालय, जयपुर,
4. वं.मुख्य अभियन्ता (विधुत)/वं.मुख्य अभियन्ता (सिविल)/आर्कीटेक्ट वीएसएसएन, जयपुर,
5. समस्त सहायक महाप्रबन्धक/लेखाधिकारी(वित्त) परिमण्डल कार्यालय, जयपुर,
6. लेखाधिकारी (स्थापना), परिमण्डल कार्यालय, जयपुर
7. नियंत्रक (सी.सी.ए.) राजस्थान परिमण्डल, जयपुर.
8. सहायक निदेशक (सामान्य), परिमण्डल कार्यालय, जयपुर को नोटिस बोर्ड हेतु।
9. सत्री यूनियन / एसोसिएशन बी.एस.एन.एल.राजस्थान परिमण्डल.
10. Rjintranet website.


सहायक निदेशक (एम.आर.एस)
परिमण्डल कार्यालय, जयपुर