

ALL INDIA BHARAT SANCHAR NIGAM LTD. EXECUTIVES' ASSOCIATION

All communications to:
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Kartarpura, Jaipur-302006.

TELECOM DISTT. JAIPUR (RAJ.)

(Registration No. S - 44528 of 2002)
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No. AIBSNLEA/PGMTD/JP/2008-10/21

Dated at Jaipur: 07-05-2010

To,

Shri P.K.Agrawal
Principal General Manager
Telecom District Jaipur,
Jaipur-302010

Sub: Wrongly deduction of Rs. 199/- against Scheme-199 on Residential Service Land line Connection of Executives after Change over to CDR system.

Respected Sir,

After a long negotiation with then CGMT Rajasthan our association was succeeded to convenience the Circle Administration that Scheme-199 can be provided on Residential Service Land line Connection in lieu of deduction of 199 calls from the permissible call to the executives. Administrative orders too had been issued by Circle Office in this regard vide no. PHN/Standing Comitee New Tariff Plan/06/60 dt. 26-07-2008. Suitable modification in DoT Soft was also made for its implementation.

Now since we have replaced Dot Soft by CDR System bill of Rs. 199/- is being raised against 199 service on all Residential Service Land Line Connection availing 199 facility.

Therefore, your Kind honour is requested to intervene in the matter that suitable modification should be made in CDR System to deduct 199 calls from permissible limit of Executive instead of generating a bill of Rs.199/- and till then such issued bills should be cancelled manually and TR wing should be instructed to stop recovery of such bills.

With kind regards,

Yours sincerely

Sd/-

(M.K.Morodia)
District Secretary
Telecom District Jaipur

Encl:- Copy of letter no. PHN/Standing Comitee New Tariff Plan/06/60 dt. 26-07-2008

Copy to:- Shri O.P.Jat Circle Secretary, AIBSNLEA, Raj., Jaipur.